

Got Questions?

Get Answers with Aetna Navigator™

As a Chickering student health insurance member, you have access to Aetna Navigator, your secure member website, packed with personalized benefits and health information. You can take full advantage of our interactive website to complete a variety of self-service transactions online.

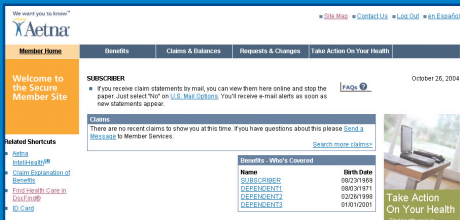
By logging into Aetna Navigator, you can:

- Review who is covered under your plan.
- Request member ID cards.
- View Claim Explanation of Benefits (EOB) statements.
- Estimate the cost of common health care services and procedures to better plan your expenses.
- Research the price of a drug and learn if there are alternatives.
- Find health care professionals and facilities that participate in your plan.
- Send an e-mail to Chickering Customer Service at your convenience.
- View the latest health information and news, and more!

Need temporary member identification information for a doctor's office visit?

Need to check the status or details about a claim?

You can do it all online -- 24 hours a day, 7 days a week - - from wherever you have Internet access with Aetna Navigator™.



Enter the Aetna Navigator™ Secure Site

Currently an Aetna Member?

Log In

User Name:

Password:

[Forgot User Name?](#)
[Forgot Password?](#)
[Log In Help](#)

First time user?

Register

Register now for your round-the-clock member self-service web site!

- Who is covered?
- Claim status and details
- Email Member Services
- Decision-support tools
- Select/change a PCP or PCD

How do I register?

- Go to www.chickering.com
- Click on "Find Your School."
- Enter your school name and then click on "Search."
- Click on Aetna Navigator and then the "Access Navigator" link.
- Follow the instructions for First Time User by clicking on the "Register Now" link.
- Select a user name, password and security phrase.

Your registration is now complete, and you can begin accessing your personalized information!

Need help with registration?

Registration assistance is available toll free, Monday through Friday, from 7 a.m. to 9 p.m. Eastern Time at 1-800-225-3375.

Go to Aetna Navigator™ by visiting www.chickering.com and logging on to your school specific web page